

Navigating Complex Issues

The world is fast becoming interconnected, uncertain and complex in ways previously unimagined. Doing business, whether Public or Private is getting tougher ...

Organisations are struggling to keep pace with this complexity and require more contemporary skills to make sense of their shifting landscapes.

How do you draft policy or develop strategy if the goalposts are shifting?

With more skill, more meaningful design and action becomes possible.

We can no longer assume that the methods that worked in the past will work as well, or even work at all. The future is highly unpredictable as patterns of activity, behaviour and interaction continue to shift and change.

Creating organisations that remain resilient and agile in times of uncertainty requires new ways of thinking and acting. Those who stay within the perceived safety of the way things have always been done will, sooner or later, fail.

Complexity theory, which has emerged from the natural sciences over the last few decades, provides a scientific

framework to understand an organisation's interactions as a complex, inter-connected ecology.

It affords us the benefit of ways of working that are more akin to how we operate naturally as human beings, rather than how we try to operate in rigid corporate hierarchies.

In such complex environments we need to manage the potential of the present by thoughtfully navigating our way forward, rather than putting plans in place for idealised future states that in all likelihood will never be attained or remain relevant over time.

We need new approaches to enable better navigation of our uncertain community and business environments.

The premise behind this hands-on experiential training is that if an issue is truly complex, A+B will not equal C, therefore the manner in which we need to move forward becomes quite different to that which we might be used to.

This session will provide participants with a range of methods to increase their ability to navigate and gain traction on their complex issues, so that pragmatic action can evolve and progress can be implemented.

Join us for this One Day experiential programme to learn and practice a range of contemporary methods to assist you in building insight and gaining traction on your pressing complex issues.

This session will include:

Introduction to Complex Adaptive Systems

Approaches to build insight into complex issues with a focus on the use of narrative techniques

How to map issues and opportunities so they can be addressed in a contextually appropriate manner

Methods to design complex probes to enable action and greater insight

Real life case studies of the application of Complexity Theory to real life issues:
(Dept of Health, Victoria)



(Dept of Health, Victoria)

A means of rapidly fine tuning actions and plans to ensure maximum and diverse input.

Workshop methods will be drawn from a range of areas from within contemporary Cognitive and Complexity science. Each of the methods practiced during this session will come with reference material in the form of a guidebook to ensure the methods are transferable and applied back in the workplace.

Date: **Wednesday April 23, 2014**

Time: **9:00am - 4:30pm**

Venue: **The Airlie Leadership Development Centre, 260 Domain Rd, South Yarra**

Value: **\$495/person, with a \$450 for early bird rate**
(Group bookings of 3 or more also attract the early bird rate.)

Other: **This is a public workshop open to participants from all sectors.**

Coffee/tea upon arrival prepared by qualified Baristas and the highest quality Morning Tea, Lunch & Afternoon tea will be provided.
Free onsite parking available.

Registration:

To register follow the attached link : [Registration](#)

For more information go to <http://think-quick.com.au> or contact Frank on 0400 109727 or think.quick@me.com

This session will be facilitated by Frank Connolly of Think Quick who has been acknowledged by Edward de Bono as one of the foremost facilitators and practitioners of innovative design & application.



Frank has worked across the Public, Private and Not for Profit sectors throughout Australia and Asia and brings a breadth experience, unique narrative to the table over the course of the programme.

This session is ideal for participants that would like to explore new means of develop policy and strategy to navigate uncertain landscapes and find new ways to understand and gain traction on those issues that just don't seem to go away.