

# Navigating Complex Issues

*The world is fast becoming interconnected, uncertain and complex in ways previously unimagined. Doing business, whether it be Public or Private is getting tougher ...*

Organisations are struggling to keep pace with this complexity and require more contemporary skills required to make sense of their shifting landscapes so that more meaningful action becomes possible.

Organisations can no longer assume that the methods that worked in the past will work as well, or even work at all. The future as patterns of activity, behavior and interaction will continue to shift and change.

To create organisations that remain resilient in times of uncertainty requires new ways of thinking and acting. Those who stay within the perceived safety of the way things have always been done, will, sooner or later fail.

Complexity theory, which has emerged from the natural sciences over the last few decades, provides a scientific framework to understand an organisation's interactions as a complex, inter-connected ecology.

It affords us the benefit of ways of working that are more akin to how we operate naturally as human beings, rather than how we actually operate in rigid corporate hierarchies.

In such a complex environment we need to manage the potential of the present by thoughtfully navigating our way forward, rather than putting plans in place for an idealised future state that in all likelihood never be attained or remain relevant over time.

We need new approaches to enable better navigation of our uncertain community and business environments.

The premise behind this hands-on experiential training is that if an issue is truly complex, A+B will not necessarily equal C, therefore the manner in which we need to move forward becomes quite different to that we might be used to.

This session will provide participants with a range of methods to increase their ability to navigate and gain traction on their complex issues, so that pragmatic action can evolve and progress can be implemented.

Workshop methods will be drawn from a range of areas from within contemporary Cognitive and Complexity science. *Each of the methods practiced during this session will come with reference material in the form of a guidebook to ensure the methods are immediately transferable and applied back in the workplace.*

## This session will include:

*Introduction to Complexity*

*Approaches to build insight into complex issues with a focus on the use of narrative techniques*

*How to map issues and opportunities so they can be addressed in a contextually appropriate manner*

*Methods to design complex probes to enable action and greater insight*

*Real life case studies of the application of Complexity Theory to real life issues:*

*(Dept of Health, Victoria)*



*A means of rapidly fine tuning actions and plans to ensure maximum and diverse input.*

**Date:** Friday Dec 6, 2013

**Time:** 8:30am - 4:30pm

**Venue:** The Airlie Leadership Development Centre,  
260 Domain Rd Sth Yarra

**Value:** \$495/person, with a \$400 for early bird rate  
(Group bookings of 3 or more also attract the early bird rate.)

**Other:** This is a public workshop open to participants from all sectors.  
Coffee/tea upon arrival prepared by qualified Baristas and the highest quality Morning Tea, Lunch & Afternoon tea will be provided.

**Registration:**  
To register follow the attached link : <http://tinyurl.com/m92f8t3>

For more information go to <http://think-quick.com.au>  
or contact Frank on 0400 109727

This session will be facilitated by Frank Connolly of Think Quick who has been acknowledged by Edward de Bono as one of the foremost facilitators and practitioners of innovative design & application.



Frank has worked across the Public, Private and Not for Profit sectors throughout Australia and Asia and brings a breadth experience, unique narrative and humour to the table over the course of the programme.

*This session is ideal for organisations that would like to explore new means of navigating uncertain landscapes and finding new ways to understand and gain traction on those issues that just don't seem to go away.*