

Navigating Complex Issues

Doing business in Government is getting tougher ...

The world is fast becoming interconnected, more uncertain and increasingly complex in ways previously unimagined.

Coupled with the demand to consistently do more with less, the challenge dramatically increases.

We know that the methods that worked in the past are no longer working as well and sometimes not at all, as patterns of activity and behavior continue to shift and change.

We can no longer afford to stay within the perceived safety of the way things have always been done.

All is not lost however

Organisations that are struggling to keep pace with this complexity can apply a range of contemporary approaches to help make sense of their shifting landscapes so that more meaningful action becomes possible.

With the increased insight provided by these approaches an organisation increases its agility and its ability to adapt to the uncertain and shifting environment.

In Complex situations we need to manage the potential of the present by iteratively navigating our way forward, rather than putting plans in place for an idealised future state that in all likelihood never be attained or remain relevant over time.

This session will provide participants with new approaches to enable improved navigation of our uncertain Government & community environments.

The session will also highlight the benefits of applying complexity based approaches, which include the ability to overcome inertia with wicked issues and do so at a *dramatically reduced cost*.

Complexity based approaches afford us the benefit of working in ways that are more akin to how we naturally operate as human beings, rather than how we tend to operate in rigid corporate hierarchies.

This session will provide participants with a range of methods to increase their ability to navigate and gain traction on their complex issues, so that pragmatic and more cost effective action can evolve and progress can be implemented.

We look forward to your participation on the day!

Workshop methods will be drawn from a range of areas from within contemporary Cognitive and Complexity science. *Each of the methods practiced during this session will come with reference material in the form of a guidebook to ensure the methods are immediately transferable and applied back in the workplace.*

Date: Monday Dec 2, 2013

Time: 9:00am - 5:00pm

Venue: The Hellenic Club, Matilda St Woden
Canberra, ACT

Value: \$495/person, with a \$400 for early bird rate
(Group bookings of 3 or more also attract the early bird rate.)

Other: This is a fully catered public workshop open to participants from all sectors.

Registration: [Click Here to Register!](#)

For more information go to <http://think-quick.com.au>
or contact Frank on 0400 109727

This session will be facilitated by Frank Connolly of Think Quick who has been acknowledged by Edward de Bono as one of the foremost facilitators and practitioners of innovative design & application.

Frank has worked across the Public, Private and Not for Profit sectors throughout Australia and Asia and brings a breadth experience, unique narrative and humour to the table over the course of the programme.

This session is ideal for organisations that would like to explore new means of navigating uncertain landscapes and finding new ways to understand and gain traction on those issues that just don't seem to go away.

Join us for this One Day Experiential programme to learn and practice a range of contemporary methods to assist you in building insight and gaining traction on your pressing complex issues.

This session will include:

Introduction to Complexity

Approaches to build insight into complex issues with a focus on the use of narrative techniques

How to map issues and opportunities so they can be addressed in a contextually appropriate manner

Methods to design complex probes to enable action and greater insight

Real life case studies of the application of Complexity Theory to real life issues: (Dept of Health, Victoria)



A means of rapidly fine tuning actions and plans to ensure maximum and diverse input.

